Tokio Marine Management

By Swartz Communications, Inc.

A subsidiary of one of the world's largest property and casualty insurance companies, Tokio Marine Management provides its clients with complete portfolio management from Worker's Compensation to liability and automotive insurance for company fleets. The company primarily serves the American divisions of the top 500 Japanese companies such as Honda, Fujitsu and Sony.

To meet the increase in information demands of its internal customers, as well as external contacts, Tokio IS department has implemented a project which will include a decision support system on a client/server architecture. To accomplish this, the company is using Visible Analyst Workbench (VAW), a client/server application development tools from Visible Systems.

"We looked at other tools such as Erwin and Oracle, but Visible Analyst offered the most for the money. It provided us with important functions such as a central repository and entity relationship diagramming," said Database Administrator Vernon Chin.

Chin and his colleagues have completed the first phase of the decision support project and already some users are assessing information such as policy and customer information, and loss and premium data.

"Our goal is to empower the end users and get them more involved in information queries. This will also free up time for our IS department so we can focus on company-wide goals instead of putting out fires," said Chin.

Tokio Marine Management is also using VAW for a data quality project, and will continue to depend on the tool for repository control.

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